

Operations Update

SUMMARY

This report provides an update on the Authority's operations.

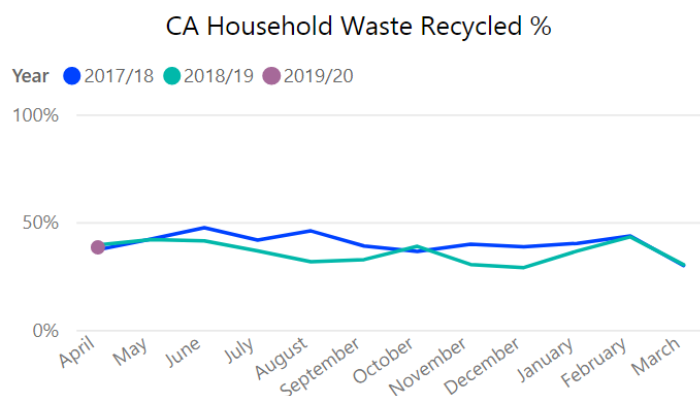
RECOMMENDATION(S)

The Authority is asked to note the information within this report.

- 1. Introduction** – This report sets out operations and business plan activities undertaken by the Operations Team. The role of the team is to ensure the day-to-day running of WLWA's contracts and the operation of the waste transfer station and Household Re-use and Recycling Centre (HRRC) in Brent in line with the Authority's values of leadership, efficiency, partnership and communication.
- 2. Food waste and green waste** – Contractors are coping well with the increased levels of green waste being generated, all contracts are delivering good service levels.
- 3. Transport** – Both contracts have achieved one year of operation. The contracts demonstrate different operational approaches at all of the HRRC sites and improved operational efficiency is being investigated, working closely with J Shorten & Sons, Suez and the HRRC sites.
- 4. West London HRRCs** – The HRRC audit flagged no high risks relating to allocation of FCL or PaYT between HRRC sites and WLWA but it did offer areas to investigate which would mitigate risks and / or offer savings which are now under discussion with Borough Officers. The full report is expected in September.
- 5. Abbey Road Waste Transfer Station (WTS) and HRRC** – The construction project to repair the fire damage at the site has begun. Further exploration works have been completed after clearance work revealed parts of the structure that were previously not available for inspection. The appointed engineer is happy with the progress so far and an inspection by the project's Health and Safety advisor said the works have good levels of control and a good level of housekeeping. In addition to the works, new welfare shelters in the HRRC and WTS are now in place.



- 6. The recycling rate for Abbey Road for 2017/18, 2018/19 and the start of 2019/20 is shown below.**



7. **Health and Safety** – The update is provided in the annual health and safety review report.
8. **Risk** – There are no risks associated with this report.
9. **Financial Implications** – There are no risks associated with this report.
10. **Staffing implications** – There are no staffing implications associated with this report.
11. **Health and Safety Implications** – There are no health and safety implications associated with this report.
12. **Legal implications** - There are no legal issues arising from this report.
13. **Impact on Joint Municipal Waste Management Strategy** – Operations activities are in line with the following policies:

Policy 5: West London Waste Authority and its constituent Boroughs will reduce biodegradable municipal waste landfilled with regard to the Landfill Allowance Trading Scheme.

Policy 6: West London Waste Authority and constituent Boroughs will seek a residual waste management solution in accordance with the waste hierarchy, that presents value for money and that offers reliability in the long term.

Policy 7: The WLWA and constituent boroughs will seek to provide waste management services that offer good value. That provide customer satisfaction and that meet and exceed legislative requirements.

Policy 8: The WLWA and constituent boroughs will work together to achieve the aims of this strategy and are committed to share equitably the costs and rewards of achieving its aims.

Background Papers	None	
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